



September 9, 2009

Jeff,

Thank you very much for your informative and thought provoking talk today at the ABC luncheon meeting. I especially was made to ponder how I can best get a handle on the "piles of paper" around my desk, which you described as unfinished tasks, as well as how to become more efficient with email, as it has become a guerilla with which to contend. I think you provoke a lot of thought about what obstacles to success we all face in this day and time, and I am going to try to get a grip on my problems.

My best regards,
Ron Dailey



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